

Abdoulfatah Osman Abdoukader

IT and Network Manager

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○ SUMMARY

Since 2021, I have run Windows Server, Windows and Linux environments: support, networking, accounts and access, backups.

○ ROLES I'M LOOKING FOR

IT Support · Systems Admin · Network Admin · NOC · Junior IAM

○ WORK EXPERIENCE

IT and Network Manager — FOGAD, Djibouti August 2025 – present

IT and network for the 10 employees across all departments. Environments: Windows Server, Windows and Linux.

- ◆ Maintain and troubleshoot workstations and server hardware; administer Windows Server and client workstations.
- ◆ Manage user accounts and access rights, network file sharing and the IT network.
- ◆ Perform data backups; manage the video surveillance cameras; update the FOGAD website.
- ◆ Developed in Java, and keep up to date, two internal applications: time and attendance management and general services management.

IT Analyst (Chargé d'études informatiques) — INFOEXPERT, French Institute of Djibouti, Djibouti (permanent contract) January 2021 – July 2025

Three roles held at the same time throughout the period. Supported nearly 30 users. Environments: Windows Server, Windows and Linux.

- ◆ **IT Technician:** hardware and software installation and configuration; remote and on-site user support and troubleshooting; systems maintenance; local area networks (LAN) and user accounts; incident handling; hardware inventory; printers and peripherals; data backup and restoration; took part in IT projects.
- ◆ **Network Administrator:** network equipment management and configuration; performance monitoring; users, access and network access rights (LDAP, Active Directory); outage resolution; network planning and optimization.
- ◆ **Web Programmer:** static and dynamic websites, Windows software.

Internships

- ◆ Intern — INFOEXPERT, Djibouti — Nov. 11, 2020 – Dec. 31, 2020
- ◆ Intern (training internship) — Ministry of Budget, Information Systems Department (DSI), Djibouti — Sept. 1 – 30, 2020
- ◆ Assistant Technician Intern — DATASYS SARL, IT solutions integrator, Djibouti — June 1 – Aug. 31, 2018

○ EDUCATION

- ◆ **Professional Master's in Systems, Networks and Security — first year (Master 1), completed** — École de Management de Djibouti (EMD) — 2021/2022
- ◆ **Bachelor's degree in Computer Science (Licence Informatique)**, grade "Assez Bien" (fairly good) — University of Djibouti — 2020
- ◆ **Baccalaureate, Science track**, grade "Assez Bien" (fairly good) — Lycée d'État, Djibouti City — July 2017

○ ONLINE TRAINING

- ◆ « **Le Guide Ultime de la Cybersécurité pour les Débutants** » (Cybersecurity for Beginners) — Udemy — Oct. 12, 2024 — 2.5 h — certificate: <https://ude.my/UC-6f7fd597-cdf6-423a-b160-42ef6dc41437>
- ◆ « **Le fonctionnement du système d'information en entreprise** » (How Business IT Systems Work) — Udemy — Apr. 10, 2024 — 2 h — certificate: <https://ude.my/UC-e91e574c-c436-47fb-a65d-dadfc44c1445>

○ TECHNICAL SKILLS

- ◆ **Systems:** Windows Server, Windows (desktop), Linux; IT systems maintenance; network file sharing
- ◆ **Networking:** local area networks (LAN), network equipment, performance monitoring, incident management
- ◆ **Accounts and access:** Active Directory, LDAP · **Backup:** data backup and restoration
- ◆ **Support and hardware:** remote and on-site troubleshooting, server hardware, inventory, printers and peripherals, video surveillance cameras
- ◆ **Office software:** Microsoft Office (2013, 2019, 2021, 2024) · **Development:** static and dynamic websites, Windows software, Java

○ LANGUAGES

French: B2 · English: B2 · Arabic: B2

○ AVAILABILITY

Available now, remote. Part-time preferred; open to full-time, employee or freelance roles. Hours: 9 a.m. – 5 p.m. Djibouti time (UTC+3), i.e. 6 a.m. – 2 p.m. UTC; extended hours negotiable.